



# EAST VALLEY WATER DISTRICT

LEADERSHIP • PARTNERSHIP • STEWARDSHIP

## BOARD OF DIRECTORS

David E. Smith  
President

Phillip R. Goodrich  
Vice President

Chris Carrillo  
Director

Ronald L. Coats  
Director

James Morales, Jr.  
Director

John Mura, General Manager/CEO

### NEWS RELEASE

#### Media Contact:

**Melissa Valdez**  
Public Affairs Manager  
(909) 454-4580 Cell

### **EAST VALLEY WATER DISTRICT MAINTAINS ESSENTIAL SERVICES TO CUSTOMERS** *Ensuring 103,000 Customers Receive Safe & Reliable Drinking Water*

**Highland, Calif., (March 25, 2020)** - East Valley Water District (District) continues to closely monitor the rapidly evolving situation with the COVID-19 (Coronavirus) outbreak. On March 19, 2020, in hopes to slow the progression of the coronavirus, Governor Newsom ordered all individuals living in the State of California to stay home or at their place of residence except to maintain critical operations and services. This order was enacted to protect the health and well-being of all Californians.

“We continue to work with our partners at all levels of government” said David Smith, Chairman of the East Valley Water District, “to implement recommendations that protect our community. We stand together to ensure core services continue to be available during this trying time.”

On March 16, 2020, the District proactively implemented an action plan to protect the health and well-being of customers, employees, and community by closing the District headquarters to the public. Despite the public closure, District staff continues to work diligently to ensure that water is safe to use for all things like drinking, cooking, and cleaning while meeting strict state and federal requirements.

East Valley Water District General Manager/CEO, John Mura, said “The District has procedures in place to ensure that essential operations continue without impact to our customers and community.” Mura added, “Customers will continue to see District vehicles around the service area maintaining daily operations. We encourage our community to continue to practice the habit of social distancing to protect the health of our employees and our vulnerable residents.”

The District continues to assist our customers with regular activities by email and over the phone during normal business hours; Monday through Thursday 8 AM - 5 PM, and Friday 7:30 AM - 4:30 PM. Staff is available 24/7 to respond to water emergencies by calling (909) 889-9501.

*East Valley Water District was formed in 1954 and provides water and wastewater services to 103,000 residents within the City of Highland and portions of both the City and County of San Bernardino. EVWD operates under the direction of a 5-member elected Board. More information is available at [www.eastvalley.org](http://www.eastvalley.org).*

###